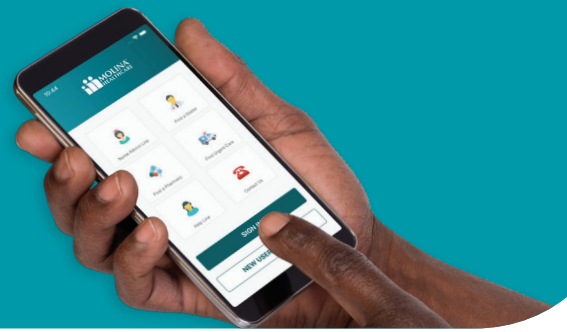


# Molina Healthcare of Wisconsin

## Important contact information



Stay connected to Molina, your trusted health care partner.

### Molina Member Services – Get fast answers

Call **1 (888) 999-2404**, TTY: **711** (Monday – Friday, 8 a.m. – 5 p.m.)

### Health Benefit Numbers

- 1. Mental health, substance abuse services**  
**1 (888) 999-2404**, Press 9 when you hear the option for behavioral health crisis help.
- 2. Dental services**  
Counties covered by Molina: Milwaukee, Waukesha, Racine, Kenosha, Washington and Ozaukee. Call **1 (888) 999-2404**.  
All other counties covered by the State. Call **1 (800) 362-3002**.
- 3. Vision care**  
Milwaukee County: **1 (414) 760-7400**  
Outside Milwaukee County: **1 (800) 822-7228**

### 24-hour Nurse Advice Line (24/7)

**Sick. Hurt.** A registered nurse can help you feel better.

English: **1 (888) 275-8750**, TTY: **711**

Español: **1 (866) 648-3537**, TTY: **711**

### Pharmacy Member Services

Medications are covered by the state. Call: **1 (800) 362-3002**

### Non-emergency health care transportation

Call at least **2 business days** in advance of your appointment:

**1 (866) 907-1493**, TTY: **711**

### Where's My Ride Line:

**1 (866) 907-1493**, TTY: **711** (Monday – Friday, 7 a.m. – 6 p.m.)

### Know your health care rights

The Member Advocacy Department is your trusted partner. Get help with your health care.

- 1. Call: 1 (888) 999-2404**, TTY: **711** (Monday – Friday, 8 a.m. – 5 p.m.)  
Ask for a Wisconsin Member Advocate.
- 2. Email:** MWIAdvocate@MolinaHealthcare.com

**Bring your ForwardHealth ID card to all medical visits...and when you need medications.**

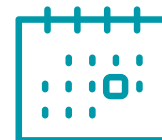
[MolinaHealthcare.com](http://MolinaHealthcare.com)

Put these numbers  
in your phone.



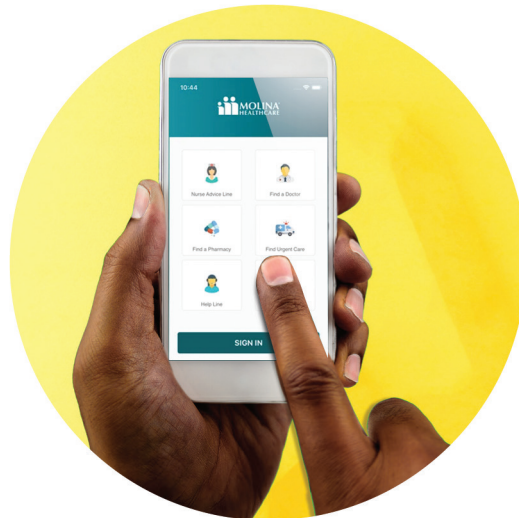
**Need a FREE  
Cell Phone?**

Call Molina  
Member Services.  
**1 (888) 999-2404**,  
TTY: **711**



**Don't forget:**  
**BadgerCare Plus  
must be renewed  
yearly.**





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### Talk to Molina!

New members get a call from Molina within 30 days to outline their health benefits. **This is a call you don't want to miss!**

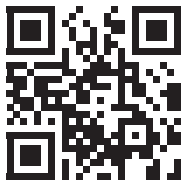
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### Stay Connected.

Make sure your mail and email addresses and your telephone numbers are up-to-date. Call ForwardHealth Member Services at **1 (800) 362-3002.**

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**Download Molina Mobile!** Your medical information—all in one place.



Scan here  
to download

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### Call for questions about medications.

Medications are covered by the State:  
**1 (800) 362-3002**